

General Terms and Conditions (GTC)

The General Terms and Conditions ("GTC") contain the provisions **of Zsolt Budai ev.** (registered office: 2852, Kecskéd, Vasút utca 8.) as the "Operator".

The contract concluded on the basis of this document will not be filed, it will only be concluded in electronic form, it will not qualify as a written contract, it will be written in Hungarian.

The GTC is continuously available at the following link: <https://indebud.hu/aszf>

If you [have any questions about the operation of the https://indebud.hu/ webshop, the ordering and delivery process, we are at your disposal at the contact details provided.](https://indebud.hu/webshop)

Budai Zsolt Ev. the provisions of the present GTC, the range of products distributed, its purchase price, deadlines, etc. may be freely changed. The Operator's obligation to sell the given product at a given price shall remain in force until the price of the product is changed in the Webshop. The change is effective from the date of display in the Webshop. Any customer who does not agree with the change in the rules must stop making the purchase. The changes do not affect contracts that have already been concluded (confirmed orders).

1. GENERAL PROVISIONS

1.1 The Operator's data and contact details are as follows:

Name:	Budai Zsolt Ev.
Tax number:	59799207-1-31
Sole proprietorship number:	57844727
Headquarters:	2852, Kecskéd, Vasút utca 8.
E-mail:	budai227@gmail.com
Phone:	+3630 2811 898

Hosting provider: Webnode AG (Switzerland)
Customer service:
https://www.webnode.com/hu/login/?error=unauthorized&redirect_uri=https%3A%2F%2Fwww.webnode.com%2Fhu%2Flepj-kapcsolatba-velunk%2F

1.2 By viewing the Webshop, registering and making a purchase (any of the behaviours listed here), a contract under the present GTC is concluded between the Operator and the user of the Webshop. You, as the user of the Webshop (hereinafter: **User**), are obliged to accept the terms and conditions of the present GTC. If you do not accept any of the provisions of the GTC, you may not use the site or make any purchases in the Webshop.

1.3 The use of the Webshop and the provision of data necessary for the use of the service provided by the Webshop are provided on a voluntary basis, and the Operator uses the data only to the extent necessary for the proper provision of the service, **in accordance with the Data Management Notice** on the website.

1.4 Issues not regulated in these General Terms and Conditions (GTC) and the interpretation of this GTC shall be governed by Hungarian law, with special regard to Act V of 2013 on the Civil Code ("Civil Code") and Act CVIII of 2001 on Certain Issues of Electronic Commerce Services and Information Society Services (Elker. tv.), as well as Decree No. 45/2014 (II.26.) on the detailed rules of contracts between consumers and businesses. on the use of the Decree on

the Implementation of the Decree of the Municipality of Szeged The mandatory provisions of the relevant legislation shall be applicable to the parties without any special stipulation.

2. THE PROCESS OF PURCHASE, THE CONCLUSION OF THE CONTRACT

- 2.1 In addition to the contractual relationship established by viewing the page, in the case of purchases made in the Webshop, a supply (sale) contract is concluded between the User as buyer and the Operator as seller, which legal relationship is governed by the order and confirmation as well as the provisions of the present GTC. The Webshop accepts the customer's order within a few minutes after placing the order, with an automated response (the order was technically recorded at this time), in the absence of which the customer is exempt from the obligation to make a purchase offer. A "confirmation email" sent after placing an order will be deemed acceptance under this section.
- 2.2 The Service Provider excludes its obligation to confirm if the confirmation does not arrive on time because the User has provided the wrong e-mail address or is unable to receive messages due to the fullness of the storage space belonging to their account.
- 2.3 The terms and conditions of the sales contract are accepted by the buyer by sending the order. The contract is concluded after the order has been filled in in full and the data entered has been checked as follows: Upon receipt of the informative e-mail sent by the Operator notifying the User that the order has been technically recorded. (see section 2.1)
- 2.4 With regard to the fact that the contract does not qualify as a written contract, the Parties agree that communication between the Operator and the User at the e-mail address indicated in the User's registration or order data shall be considered as official communication.
- 2.5 The confirmation of the order by e-mail is the content of the contract concluded between the Operator and the User, and sending it by e-mail fulfils the requirement of "written confirmation" pursuant to Section 18 of Government Decree 45/2014 (II.26.). Please read and keep these documents. If you have any questions, please contact the Webshop.
- 2.6 Orders can be placed on the online interface of the Webshop. The Operator can only accept and fulfil the order placed in the Webshop if the customer fills in the fields on the registration and purchase page completely and correctly. The Webshop does not take responsibility for any damage resulting from failure to do so, or for any technical problems that arise during the process. Shipping or other additional costs incurred in the case of incorrectly or insufficiently detailed addressing, or other data or information shall be borne by the customer.
- 2.7 Technical possibilities for correcting data entry errors: data entry errors can be corrected in the "Billing information" menu item, and the customer can return here at any time by continuing the process. The data and login password provided at the time of registration can be changed at any time after logging in. The content of the "Shopping Cart" can be checked, changed or even deleted at any time. In the event of a data entry error detected after the order has been submitted, this must be reported immediately to the e-mail address indicated above.
- 2.8 Browsing the Webshop, the products can be added to the virtual cart on the selected products to be purchased on their own page, after selecting the number of pieces, by clicking on the "Add to cart" function. After selecting the product, the actual ordering process can be started by clicking on the button labeled "Payment", and after entering the billing data and verifying the data, the order can be finalized and submitted. Before "Order Complete" (finalization), it is

possible to redeem the existing coupon (using the "Redeem discount code" button), modify or delete the contents of the cart using the "Back" button.

2.9 Please note that each finalized order is treated as a separate order by the Webshop's system.

2.10 The displayed product can only be ordered online. The prices displayed for the product are in HUF, they include the VAT prescribed by law, if the Operator is obliged to pay VAT according to the effective tax rules. Otherwise, the purchase price of the product does not include VAT as a tax-exempt (AAM) supply. By its very nature, no additional packaging and shipping costs are charged for the purchase of this product.

2.11 The prices indicated in the Webshop are valid until withdrawn or changed.

2.12 In the Webshop, the Operator indicates the name and description of the product, and displays a photo/graphic of the product. The product image in the Webshop is for information purposes only and may differ from reality.

2.13 The Operator is obliged to deliver the product ordered by the User to the delivery (e-mail) address indicated in the order in accordance with the terms and conditions set out in the present GTC and the order confirmation.

2.14 The User is obliged to pick up the product at the address given at the time of ordering, and to pay the purchase price of the product in accordance with the terms and conditions set out in the present GTC prior to delivery (delivery).

2.15 The Operator reserves the right not to accept certain orders, in which case no contract will be concluded between the Parties. Furthermore, the Operator is entitled to withdraw from the contracts without justification, in which case it shall immediately repay the purchase price already paid to the User.

2.16 Payment and delivery methods

2.16.1 Advance payment: The purchase price of the ordered products and any additional costs (which will be indicated in each case at the time of ordering) can be paid by the customer after sending the order – only – by advance transfer. The Operator can start handing over (sending) the ordered product after crediting the amount on the invoice.

Referral information: (in addition to what is detailed in section 1.1)

- Operator: Budai Zsolt Ev.
- Operator's bank: CIB BANK Zrt.
- Bank account number: 10702291-74026948-51100005
- IBAN: HU48 1070 2291 7402 6948 5110 0005

Please indicate the identification number of **the order in the "message/comment" section!**

Within 30 (thirty) days after the completion (sending) of the order, the User is obliged to transfer the purchase price to the given account number. Otherwise, the order will be cancelled immediately, permanently by the Operator. A new order can be placed by restarting the ordering process (new order).

Within 2 (two) working days after the receipt of the purchase price on the bank account, the Operator will hand over (send) the product.

Shipping and packaging cost:

- Shipping and packaging fee: none

2.17 Pick-up methods

- 2.17.1 The ordered products are delivered by the Webshop by sending an e-mail to the e-mail address provided by the customer (User). Upon receipt of the e-mail by the customer, the purchase is completed and the Operator has handed over the product.

3. IMPLIED WARRANTY, WARRANTY, PRODUCT WARRANTY

- 3.1 According to Government Decree 151/2003 (IX.22.) on the rules of mandatory warranty (hereinafter: Warranty Decree): if the User is a company belonging to the SME group, from 01.03.2026, SMEs (micro, small and medium-sized enterprises) acting outside the scope of their profession, self-employment or business activities will receive consumer rights in respect of the mandatory warranty.

The personal scope of the Warranty Decree will extend not only to natural person consumers but also to SMEs. It is important to note that micro, small and medium-sized enterprises are acting outside the scope of their profession, self-employment or business activity if they purchase the consumer product in the course of retail trade, regardless of the accounting of the consumer product in the course of economic activity."

- 3.2 SMEs are still not considered consumers within the meaning of the Civil Code.
- 3.3 In the event of a defective performance by the Operator, the User may enforce a claim for implied warranty against the Operator in accordance with the rules of the Civil Code. The defective product shall be delivered by the customer at his own expense or personally to the Operator's customer service address. The warranty claim can be enforced against the Operator.
- 3.4 The customer can make the following warranty claims at their choice: they can request a replacement. If the customer did not request or could not request the repair or replacement, he may request a proportionate reduction of the consideration or the customer may also repair the defect at the expense of the Operator, or have it repaired by someone else or, as a last resort, may withdraw from the contract. You may also switch from your chosen implied warranty right to another one, but the cost of the transition shall be borne by the customer, unless it was justified or the Operator gave a reason for it.
- 3.5 The customer is obliged to notify the defect immediately after discovering it, but no later than within two months of the discovery of the defect (Section 6:162 (2) of the Civil Code). At the same time, the buyer is obliged to take into account that he can no longer enforce his implied warranty rights beyond the two-year limitation period from the performance of the contract. Within six months of performance, there are no other conditions for enforcing the implied warranty claim other than the notification of the defect, if the customer certifies that he purchased the product from the Operator. However, after six months from the date of performance, the buyer is obliged to prove that the defect he or she has identified already existed at the time of performance.
- 3.6 In the event of a defect in the product, the customer may choose to enforce a product warranty claim instead of the implied warranty right specified in sections 3.2 – 3.4 above. As a product warranty claim, the customer may only request the repair or replacement of the defective product.

3.7 A product is defective if it does not meet the quality requirements in force at the time of placing it on the market or if it does not have the characteristics specified in the manufacturer's description: taking into account what is detailed in section 2.20, in the paragraphs "Additional important information". The customer may enforce a product warranty claim within two years from the date of placing the product on the market by the manufacturer. After the expiry of this deadline, the right to enforce this claim is lost.

3.8 Product warranty claims may only be made against the Operator. The defect of the product must be proven by the customer in the case of a product warranty claim.

3.9 The manufacturer (distributor) is only exempt from its product warranty obligation if it can prove that:

- the product has not been manufactured or marketed in the course of its business activities, or
- the defect was not recognisable at the time of placing on the market according to the state of science and technology, or
- The defect of the product is due to the application of a law or a mandatory official regulation.

3.10 The manufacturer (distributor) only needs to prove one reason for exemption.

3.11 Due to the same defect, implied warranty and product warranty claims cannot be enforced at the same time, in parallel with each other.

3.12 If the product marked as defective does not have the defect and no other defect becomes recognizable during the inspection, the Webshop is not subject to warranty obligation, does not replace the product and does not refund its purchase price. However, the customer is entitled to pick up the product in person or request its redelivery at his own expense.

4. RIGHT TO WITHDRAW FROM THE PURCHASE (for the customer who qualifies as a consumer)

4.1 The customers of the Webshop are entitled to the right of withdrawal in accordance with Government Decree 45/2014 (II.26.) on distance contracts, which can be exercised within 14 days of receiving the product. This category **only includes consumers as defined in the Civil Code**: companies and enterprises (including those belonging to the SME category) do not.

4.2 In the case of written withdrawal, it shall be deemed to have been validated within the deadline if the buyer sends the declaration of withdrawal (sample below, in the Annexes) before the expiry of the deadline. Withdrawal may be exercised under the conditions specified herein.

4.3 The customer (Consumer) may report a request for withdrawal by e-mail or by post, in writing.

4.4 Withdrawal based on the cited legislation does not need to be justified.

4.5 In the event of withdrawal, the costs of returning the product will be borne by the customer. The customer is not charged any other costs in addition. The customer is obliged to return the product to the Operator within 14 days of the communication of the legal declaration on withdrawal, failing which it shall be deemed that the customer no longer wishes to exercise his right of withdrawal.

4.6 The price of the product shall be refunded to the bank account number provided by the customer no later than 14 days after the product arrives at the Operator. The refund also

applies to the delivery costs of the product to the customer, unless another product has been delivered together with the product affected by the withdrawal, in respect of which the customer has not exercised his right of withdrawal. The Operator may withhold the purchase price until the product is returned.

- 4.7 The costs of returning the returned product to the Webshop shall be borne by the customer. If the customer does not communicate and exercise his right of withdrawal in accordance with the present GTC and the law, or may not disclose the right of withdrawal for the reasons specified above, the Webshop will not refund the purchase price, however, after prior consultation, it is possible to return the product to the customer. The cost of this re-delivery will be borne by the customer.
- 4.8 If you have any questions about the exercise of the right of withdrawal, please contact our customer service for further information at the contact details at the beginning of the GTC.
- 4.9 The full text of Government Decree 45/2014 (II.26.) on the exercise of the right of withdrawal is available here: http://net.jogtar.hu/jr/gen/hjegy_doc.cgi?docid=A1400045.KOR
- 4.10 The buyer (entitled to) who qualifies as a consumer is not obliged to use the model declaration of withdrawal specified in the Government Decree, however, the **sample declaration prepared on the basis of the Government Decree is published below (in the appendix).**

5. LIMITATION OF LIABILITY

- 5.1 There may be typos in the Webshop, such as incorrect price indications, the Operator does not take responsibility for the published data, and reserves the right not to accept the order and not to conclude a contract, or to withdraw from it in the event of concluding a contract.
- 5.2 Shopping in the Webshop assumes that the customer knows and accepts the possibilities and limitations of the Internet, with special regard to technical performance and possible errors.
- 5.3 The Webshop is not responsible in any way for the purposes of the points listed below, for whatever reason:
- Failure to receive or random change of any data sent and/or received on the Internet.
 - Any malfunction in the internet network that prevents the smooth operation of the Webshop and the purchase.
 - Any malfunction in any receiving device on the communication lines.
 - Any letter sent in non-registered or acknowledgement of receipt form – regardless of whether it is received in paper or electronic form – but especially the loss of any data.
 - Consequences of any program error, extraordinary event, or technical error.
- 5.4 The Webshop is not liable on any grounds, for any direct or indirect damage that occurred due to joining the Webshop or viewing the Webshop.
- 5.5 The User shall be fully and unreservedly liable for any damages arising from the provision of other person's personal data or their publication in the Webshop. In such a case, the Operator shall provide all assistance to the proceeding authorities in order to establish the identity of the infringing person.

6. NEWSLETTER

- 6.1 Users have the opportunity to subscribe to the Operator's newsletter during the ordering process. Signing up for the newsletter is voluntary. In case of subscription, the user expressly consents to the forwarding of informative and specifically advertising content to the e-mail address provided by the user at the intervals determined by the Operator. By checking the box indicating your consent, you indicate what the IT system stores in a retrievable way.
- 6.2 The user can unsubscribe from the newsletter at any time.
- 6.3 The Operator provides more detailed information about the data processing related to the newsletter in the Privacy Policy.

7. COMPLAINT HANDLING

- 7.1 The address, telephone number and e-mail address that can be used for reporting complaints and keeping contact are indicated above.
- 7.2 The customer may report his complaint orally (by phone) or in writing at the contact details of the Webshop. It does not qualify as a complaint if the customer requests information or a statement in connection with the operation and activity of the Webshop.
- 7.3 The Webshop will immediately examine the verbal complaint and remedy it if necessary. If the customer does not agree with the handling of the complaint, or if the immediate investigation of the complaint is not possible, the Webshop shall immediately take a record of the complaint and its position in relation to it, and shall hand over a copy thereof to the customer, and in other respects it shall proceed in accordance with the following point.
- 7.4 Complaints made in writing (including electronically) and by phone will be answered in writing by the Webshop within thirty days, unless otherwise provided by law. The complaint submitted in this way will be assigned a unique identification number by the Webshop. The Webshop shall also attach the minutes of the complaint to the response. The recorded complaint must include the complainant's name, address and a description of the complaint. The company is obliged to justify its position rejecting the complaint, and it also draws the customer's attention to the legal remedies. The applicant shall keep a copy of the reply for five years and present it to the control authorities upon request. The minutes recorded by the Webshop contain the provisions of Act CLV of 1997 on Consumer Protection in the case of the notification of consumer warranty claims, in the case of the notification of consumer warranty claims, the provisions of Decree 19/2014 (IV.29.) NGM. Decree.
- 7.5 **Legal remedy:** The consumer has the right to turn to a conciliation board. The basic purpose and function of the procedure of the conciliation board is to try to settle the dispute between the consumer and the business organization on the basis of an amicable settlement, and if this is not possible, to decide the case in order to enforce consumer rights quickly, efficiently and simply. The Hungarian conciliation body is a dispute resolution forum that can be used free of charge and is available throughout the country, and is an independent body operating alongside the county (capital) Chamber of Commerce and Industry. It is competent to settle disputes between consumers and businesses concerning the quality and safety of the product, the application of product liability rules, the quality of the service, and the conclusion and performance of the contract between the parties: to this end, to attempt to reach a settlement and, failing that, to make a decision in the case. .

Conciliation Board Legal Remedy

If the complaint is rejected in full or in part, or the deadline for the investigation of the complaint set above has expired without success, or the complainant wishes to submit any consumer complaint, he or she may turn to the territorially competent district government office. More information about this is available at the following link: <https://kormanyhivatalok.hu/kormanyhivatalok/budapest/megye/panasz-munkacsoport>

In the event of a complaint, the Consumer has the opportunity to turn to the conciliation body of his or her place of residence, the contact details of which can be found here:

Name of the conciliation board	Seat and address of the Conciliation Board:	Area of jurisdiction
Budapest Conciliation Board	Budapest Budapest Arbitration Board Address: 1016 Budapest, Krisztina krt. 99. Telephone number: (1) 488-2131 Fax number: (1) 488-2186 President: Dr. Éva Veronika Inzelt Website address: https://bekeltet.bkik.hu E-mail address: bekelteto.testulet@bkik.hu	Budapest
Baranya County Conciliation Board	Pécs Baranya County Conciliation Board Address: 7625 Pécs, Majorossy Imre u. 36. Telephone number: (72) 507-154; (20) 283-3422 Fax number: (72) 507-152 President: Dr. Ferenc Bércesi Website address: www.baranyabekeltetes.hu E-mail address: info@baranyabekeltetes.hu hukerelem@baranyabekeltetes.hu	Baranya County,
		Somogy County,
		Tolna County
Borsod-Abaúj-Zemplén County Conciliation Board	Miskolc Borsod-Abaúj-Zemplén County Conciliation Board Address: 3525 Miskolc, Szentpáli u. 1. Telephone number: (46) 501-091 (new cases); 501-871 (pending cases) President: Dr. Péter Tulipán Website address: www.bekeltetes.borsodmegye.hu E-mail address: bekeltetes@bokik.hu	Borsod-Abaúj-Zemplén County,
		Heves County,
		Nógrád County
Csongrád-Csanád County Conciliation Board	Szeged Csongrád-Csanád County Conciliation Board Address: 6721 Szeged, Parisi krt. 8-12. Telephone number: (62) 554-250/118 extension Fax number: (62) 426-149 President: Dr. Károly Horváth Website address: www.bekeltetes-csongrad.hu E-mail address: bekelteto.testulet@csmkik.hu	Békés County,
		Bács-Kiskun County,
		Csongrád-Csanád County
Fejér County Conciliation Board	Székesfehérvár Fejér County Conciliation Board Address: 8000 Székesfehérvár, Hosszúséta tér 4-6. Telephone number: (22) 510-310 Fax number: (22) 510-312 President: Dr. József Vári Kovács Website address: www.bekeltetesfejer.hu E-mail address: bekeltetes@fmkik.hu ; fmkik@fmkik.hu	Fejér County,
		Komárom-Esztergom County,
		Veszprém County
Győr-Moson-Sopron County Conciliation Board	Győr Győr-Moson-Sopron County Conciliation Board Address: 9021 Győr, Szent István út 10/a. Phone number: (96) 520-217 President: Dr. Beáta Bagoly Website address: https://gymsmkik.hu/bekelteto E-mail address: bekeltetotestulet@gymskik.hu	Győr-Moson-Sopron County,
		Vas County,
		Zala County
Hajdú-Bihar County Conciliation Board	Debrecen Hajdú-Bihar County Conciliation Board Headquarters: 4025 Debrecen, Petőfi tér 10.	Jász-Nagykun-

	Location of administration: 4025 Debrecen, Vörösmarty u. 13-15. Telephone number: (52) 500-710; (52) 500-745 Fax number: (52) 500-720 President: Dr. Zsolt Hajnal Website address: https://www.hmbekeltetes.hu E-mail address: bekelteto@hbkik.hu	Szolnok County, Hajdú-Bihar County, Szabolcs-Szatmár-Bereg County
Pest County Conciliation Board	Budapest Pest County Conciliation Board Headquarters: 1055 Budapest, Balassi Bálint u. 25. IV/2. Telephone number: +36 1 792 7881 President: Dr. Pál Koncz Website address: www.pestmegyeibekelteto.hu ; www.panaszrendezes.hu E-mail address: pmbekelteto@pmkik.hu	Pest County

In the conciliation board procedure, in the absence of a settlement, the council

a) makes a decision containing an obligation if:

aa) the application is well-founded, and the undertaking has recognised the decision of the conciliation board as binding on it in its general declaration of submission pursuant to Section 36/C in accordance with Section 36/C, at the beginning of the proceedings or at the latest until the decision is made, or

ab) the undertaking has not made a declaration of submission, but the request is well-founded and the consumer's claim to be enforced does not exceed two hundred thousand forints, neither in the application nor at the time of the adoption of the decision containing the obligation, or

b) make a recommendation if the request is well-founded, but the undertaking declared at the beginning of the procedure that it did not recognise the decision of the council as an obligation, or if it did not make a statement at all on the recognition of the decision of the council.

In the event of a complaint, the Consumer may use the EU Online Dispute Resolution platform. To use the platform, you need to register in the European Commission's system by clicking [here](#). After that, the Consumer can submit his complaint through the online website, which is titled <http://ec.europa.eu/odr>

The Service Provider is obliged to cooperate in the procedure of the conciliation board, within the framework of which it is obliged to send its response to the conciliation board within the deadline specified in the Fgytv. With the exception of the application of Regulation (EU) No 524/2013 of the European Parliament and of the Council of 21 May 2013 on the online resolution of consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC, a business must ensure the participation of a person authorised to reach a settlement at the hearing. An online hearing is required to be attended online by the company's representative authorised to form a settlement. If the consumer requests an in-person hearing, the representative of the business authorised to form a settlement must attend the hearing at least online.

If the Consumer does not turn to a conciliation body or the procedure has not led to a result, the Consumer has the opportunity to turn to the court in order to settle the dispute. The lawsuit must be initiated by means of a statement of claim, which must contain the following information:

- the court hearing the case;
- the names, places of residence and positions of the parties and their representatives in the proceedings
- the right to be enforced, by presenting the facts on which it is based and the evidence thereof
- the data from which the jurisdiction and jurisdiction of the court can be established
- a definite request for a decision by the court.

The statement of claim must be accompanied by the document or a copy thereof, the content of which is referred to as evidence.

8. Other provisions, copyrights

- It does not constitute an approval of the breach of contract or a basis for any other breach of contract if the Operator does not take immediate action against any breach of contract.
- This document contains the entire agreement between the Parties. If any provision of this Agreement is found by a competent authority to be invalid or unenforceable, in whole or in part, the remainder of that provision and the remaining provisions of this Agreement shall remain in full force and effect.
- The Operator undertakes to immediately provide information on the cause of the malfunction and the expected duration of its restoration, and to immediately call on the service provider and hosting service provider contracted with it to restore normal operation.
- The website as a whole, its graphic elements, text and technical solutions and the elements of the Service are protected by copyright or other intellectual property rights.
- The Operator is the owner of all content, any author's work or other intellectual property displayed on the website and in the course of the provision of services available through the website (including, but not limited to, all graphics and other materials, the layout and editing of the website's interface, the software and other solutions used, and implementation).
- The use of the website and any provision of the GTC does not grant the User (Customer) the right to use or exploit any trade name or trademark on the website.
- Your comments and complaints regarding data processing are addressed to the National Authority for Data Protection and Freedom of Information (1055 Budapest, Falk Miksa u. 9-11; ugyfelszolgalat@naih.hu).

The Operator reserves the right to modify or terminate any content element of the service at any time without prior warning, to change their appearance, content and operation, or to place advertisements, presentation of its own services or other content on it.

Problems with the operation of the Service can be reported to customer service using the contact details provided above.

In matters not regulated by the present GTC, the Hungarian legislation, primarily the rules of Act V of 2013 on the Civil Code, shall prevail.

Kecskéd, 20 January 2026

Attachments:

a) Cancellation/Termination Statement

(only in case of intention to withdraw/terminate the contract, fill it in and return it)

To: Zsolt Budai Ev.Headquarters address: 2852, Kecskéd, Vasút utca 8.E-mail address: budai227@gmail.com

I/we declare that I exercise/exercise my right of withdrawal/termination/right in respect of the contract for the sale and purchase of the following product(s) or the provision of the following service:

.....

(Here it is necessary to indicate the product or service that is the subject of the contract)

Date of conclusion of the contract / date of receipt:

Name of the consumer(s):Address of the consumer(s):Signature of the consumer(s): *(only if printed out and made a statement on paper)*

Date:

b) List of relevant key legislation

- Act V of 2013 on the Civil Code (Civil Code);
- Act CVIII of 2001 on Certain Issues of Electronic Commerce Services and Information Society Services (Ektv.); - Act CLV of 1997 on Consumer Protection (Consumer Protection Act);
- Government Decree 45/2014 (II.26.) on the detailed rules of contracts between consumers and businesses;
- Act XLVII of 2008 on the Prohibition of Unfair Commercial Practices Against Consumers (FTTV.)
- Government Decree No. 151/2003 (IX.22.) on the Mandatory Warranty for Certain Durable Consumer Goods
- Pursuant to Government Decree No. 4/2009. (I. 30.) Joint Decree of the Ministry of National Agriculture and Rural Development and the Ministry of Social Affairs and Health. - Regulation (EU) No 524/2013 on the online resolution of consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC The legislation is available at the www.njt.hu link.